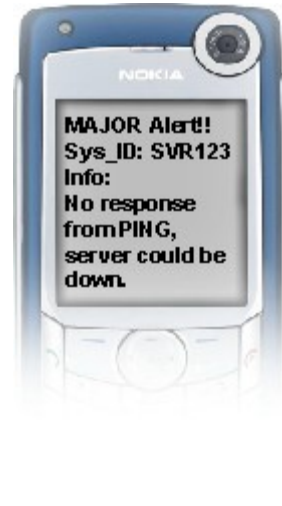
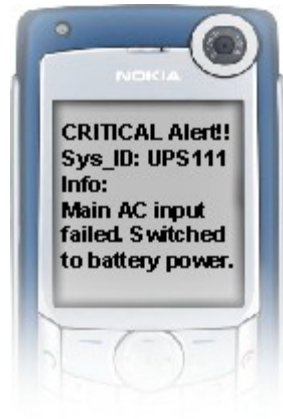


ATG SMS ALARMER

General Description

Short Message Service (SMS) technology has been acknowledged as one of the enormous achievements in today's wireless network.

Acknowledging this success while strongly believe in its continual existence and growth, Beta Technology has developed various SMS applications, taking advantage of the SMS technology, enabling critical alerts or messages to be delivered to the right recipients at the crucial time.



ATG Design

ATG is designed and developed as an SMS alert gateway to deliver system alarm messages in the event that an equipment error or problem is about to or has affected your business process.

In your existing network, most equipment is to be monitored, as they are so critical to supporting your business continuation, such as to following:

- UPS Systems
- PABX Systems
- Email Servers
- Application Servers
- and many more.

Today, we have a range of plug-in programs in our portfolio for monitoring of various equipment types, and will continue to add on more plug-in from time to time.

Advantages

SMS Alert List

Ability to broadcast system alarm/s to multiple recipients' such as the person-in-charge, administrator, vendor, network monitoring system, and etc.

SMS Delivery Report

SMS delivery report will ensure that critical system alerts are sent and tracked.

Configurable Alert Type

Ability to configure the type of alert to be broadcasted. Typical alert types are WARNING, MINOR, MAJOR, and CRITICAL.

Configurable Alert Message

Ability to configure the SMS alert message by each alarm code. It allows you to configure an easy understandable SMS string, as compared to a complicated technical info or message.

Expandability

Network Monitoring

We also provide an add-on software solution that receives all system alarms into a centralized alarm panel. It is an ideal monitoring platform for vendors who are maintaining mission critical equipment.

Multiple Integrations

Today, we are able to support various types of integrations such as by email, HTTP POST, telnet, and even hardware contact relay.

Service Escalation

Integrate to helpdesk or service escalation platform to form an ideal technical support infrastructure. Our service escalation is able to escalate trouble ticket based on engineer skill-set, workload, area, zone, and severity of report.

Authorized Partner :



Another product of Beta Technology.